



## "Improve Your Team from the Inside Out"

Companies get ahead when they are firing on all cylinders. To compete successfully, your team needs to be sharp and operating at peak efficiency. This means working at the same level and with the same strategies that professional athletes use to win Super Bowls, World Series, and Ryder Cups. Great working teams aren't hired, they are actively developed. High performing

THE GOAL: To create a cohesive team and develop a strategy to become more effective as a whole.

teams are characterized by an energized flow of ideas and communication. Cindy will guide participants while they learn their own key strengths and map out a plan to facilitate team development in the workplace.

This program will inspire and challenge you and your team to effectively communicate. You will learn your personal behavior style, strengths, and possible pitfalls. Once aware of your personal style, you will learn how to discern the styles of others, and when to adapt your behavior to better communicate with others.

How do you motivate employees to perform? Once you understand the WHY behind their actions, solutions to poor performance can be easily created. Understanding the differences, exposing elephants, and revealing the truth unlocks potential.





People do business with people they like. Do people like you? When someone sees passion in your actions and attitude, they tend to believe you are authentic. Once they see authenticity, they learn to trust you. With trust comes loyalty. With loyalty comes a customer for life.

## **Every Employee Has the Potential to Be a Leader**

Leadership in an organization can come from many people. You don't have to be a formal leader with a title to effect change.
Understanding how to enlist cooperation, inspiring your work colleagues to want to work with you – these are skills that everyone needs in business today if we want to be successful. Cindy Miller teaches people how to know themselves better, how to understand their colleagues, as well as how to leverage strengths to build better teams.



"Cindy is high energy and engages the entire room. Her stories and steps for personal and business transformation can be implemented in any industry. Plus she works with us to customize her programs, delivering exactly what we need to suit our audience. We highly recommend her, both as an event speaker as well as a workshop leader." Gail Mercer-MacKay, President IAMCP International